

UDSM WIRELESS LAN SERVICE

Who Can Use The Wireless Service At UDSM

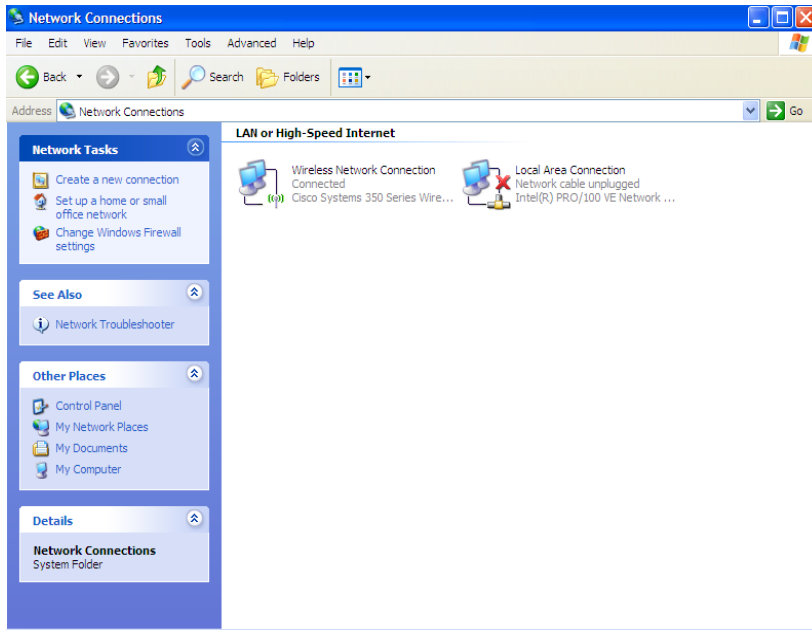
UDSM Staff (employees), Students and Official Guests.

Where/How To Register

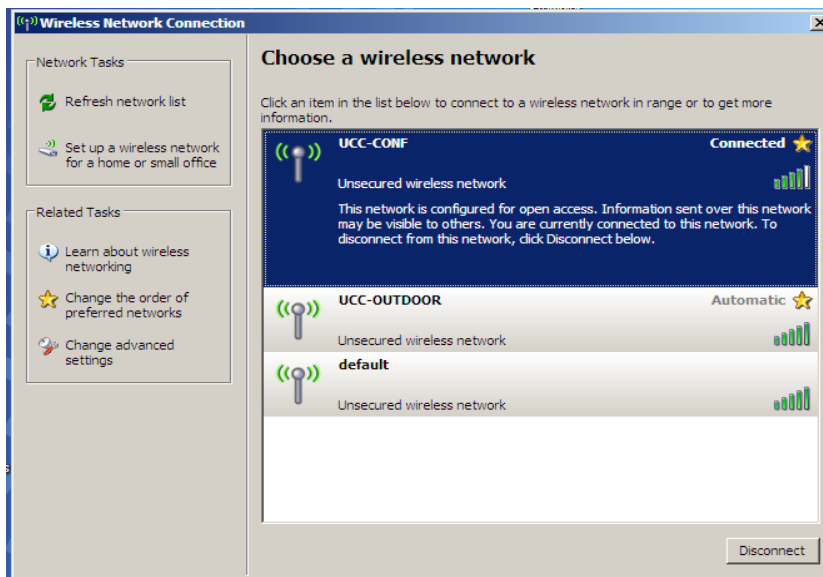
- If you are an employee of the UDSM and you have UDSM email account, you are already registered for the wireless usage. Use the same email username and password to use wireless service
- Note:
 - If you are not registered, come to UCC room no 108 with your Staff ID.
 - You can also contact your Systems Administrator to send your details to support@udsm.ac.tz. Remember to include the following information: your names, email address, the department/Unit, phone number, office/room number and the scan of your Staff ID.
- For UDSM Students, come to UCC room no 108 with your student ID.

How to Use the Wireless Service If you are Registered

1. The PC/laptop should connect to the access point automatically (if you are using MS Windows). If your PC/laptop does not connect to the access point, go to step number 2. Otherwise you can connect manually as follows:
 - Open 'Network Connections'



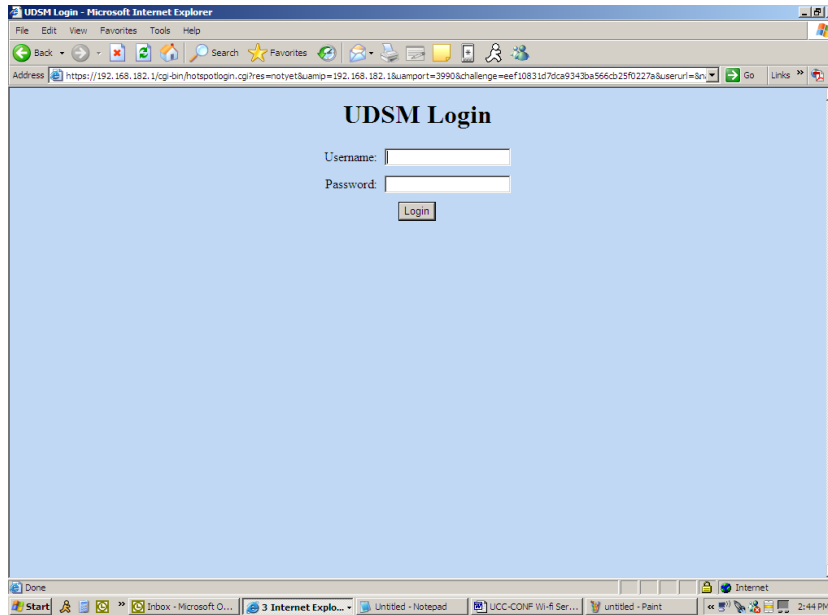
- Right Click 'Wireless Network Connections'
- Then Select 'View Available Network Connections'
- A list of Access Points in range will appear, choose one and click 'Connect'.



OR

- In the task bar, right click the Wireless Network Connection icon
- Then Select 'View Available Network Connections'

- A list of Access Points in range will appear, choose one and click connect.
2. Start the web browser. When the web browser is started you will be redirected to authentication web server.

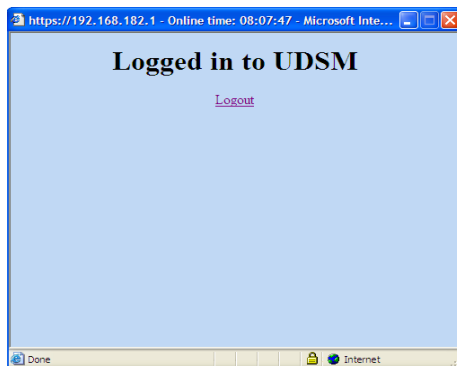


3. Type your username and password
4. If login is confirmed, you will be free to browse the Internet.
5. If anything goes wrong: Make sure that WLAN web encryption is turned off, and that the web browser proxy settings are disabled. Restart the PC.
6. After login you may enable the proxy, but make sure you disable the proxy at login time if logged out.
7. Make sure you don't close the pop-up provided when the user logged in.

How can a user log off from the network?

Users are logged off in a number of different ways:

1. Use the logoff button in the pop-up provided when the user logged in.



2. Use the logoff button in the reply page when the user logged in, similar to the above window.
3. If the pop-up has been lost, the user can return to the logout page by typing "exit" in the location bar.
4. Turn off the PC or leave WLAN coverage. If the DHCP IP address is not renewed WLAN Controller will log off the user.

Coverage Areas

| S/N | ACCESS POINT | MOUNT POINT | AREA COVERAGE |
|-----|--------------|----------------------------------|--|
| 1. | NKURUMAH | UDSM Accounts Office | Council Chamber Council Chamber Arts Tower (Economics Dept) Mdegree Admin Block Arts Building Outside Nkuruma Hall |
| 2. | UTAWALA 01. | Administration Block 1 Floor. | Admin Block Council Chamber Accounts section Insurance Section Admin Restaurant |
| 3. | UTAWALA .02. | Administration Block 2 Floor | Admin Block |
| 4. | Library 1. | Library First Floor | Old Science Collection and Reception |
| 5. | Library 2. | Library Second Floor | Social Science Collection |

| | | | |
|----|-------------|-----------------------------|---|
| 6. | Yombo 4 | Yombo 4 offices | Around Yombo 4 |
| 7. | Yombo 5 | Yombo 5 offices | Around Yombo 5 |
| 8 | Hall 7 | Hall 7 Ground floor | Around Hall 7 |
| 9 | UCC-CONF | UCC Conference Room | UCC Offices |
| 10 | UCC-OUTDOOR | UCC- Server Room | UCC, Mathematics, Computer Science buildings. |
| 11 | CCE | CCE Conference Room (UDBS) | CCE Conference Room and Other CCE offices |
| 12 | NSSF | NSSF Conference Room (UDBS) | NSSF Conference Room and Near by Offices. |

How to change your password and other personal information

- If you want to change your password change it through UDSM email. Once the UDSM email password has changed, use the same new password for wireless.